

Friday 29 December 2017

To whom it may concern:

This letter serves as my recommendation for Petr BENDA.

I met Petr during his internship (from 3 July 2017 to 31 December 2017) at the Housekeeping Department of Bvlgari Hotel Milano and had the pleasure of being his Director.

From the very beginning Petr proved his skill in organizing and supervising the department, he is a fast learner, hard worker, well organized, flexible, highly motivated and consistent. He was a great help in the department during his internship. He showed his genuine interest for this job and liked very much the dynamics and the variation of it and demonstrated also to be customer minded.

During his internship with us, I immediately trusted Petr to take control of the department's daily activities and found to my pleasure that he had total command of his normal tasks as a Floor Supervisor in the evening shifts, respecting the high standards. He was having full control of the department with all the aspects of it and dealt with it in an efficient way, not hesitating to ask questions if needed. For that reason we also gave him the opportunity to be involved in the morning shifts as a Floor supervisor. Additionally by the end of the internship, he worked & completed a special "housekeeping customer care" project within the department.

Petr is a discrete person and is also a good listener. He worked very well together with all the team members, feeling comfortable with the back of the house role. He was also very much appreciated by the other supervisors in the Housekeeping and with other departments. He is a wonderful person to work with. He also fully adapted to a new country with a different culture and he was learning the basics of the Italian language. Communication was not an obstacle for him.

I am convinced that Petr will be a great asset to any other company as he has been to ours; and I truthfully hope that one day our paths cross again at some point in the future!

Please feel free to contact me at +39 02 805805367 if you would like any additional information about Petr.

Sincerely,



Mieke Vandenbulcke
Director of Housekeeping