

Nanjing March 26th 2018

To whom it may concern

Miss Cody Dulthummon showed her professional attitude from day 1, she displayed a hospitality approach whereby our family member's and our guest's alike had her undivided attention.

During her time with Swisstouches Hotel Nanjing she was involved with training on brand standard, English conversation and F&B service.

Miss Cody's "can do attitude" deserves a special mention. Our guest praise Cody to the highest level for her display of hospitality professionalism.

Kind regards,



Uwe Lohage

General Manager

Swisstouches Hotel Nanjing